

Who to contact?

If you experiencing domestic violence and would like to access support or advice listed below are useful contacts:

Emergency Services	999
Newark and Sherwood Homes Tenancy & Estate Team	0845 258 5550
Newark and Sherwood District Council Housing Options Team	01636 650000
24 Hour Domestic Violence Help Line	0800 800 0340
24 Hour Text Phone	0800 800 0341
Nottinghamshire Women's Aid Ltd	01909 533610
Newark Women's Aid	01636 679687
Nottingham Rape Crisis Centre	0115 941 0440
Newark Social Services	01636 682700
Police Public Protection Unit	01636 605999
Victim Support	01909 500455

Useful websites

www.womensaid.org.uk

Women's Aid Federation England – information about services, legal rights, campaigns etc.

www.victimsupport.org

Information and contact details of every national scheme.

www.ndvf.co.uk

Nottinghamshire Domestic Violence Forum – locally based information.

NEWARK AND SHERWOOD HOMES

Kelham Hall, Kelham, Newark on Trent, Notts NG23 5QX
Email: housing@nshomes.co.uk

**GENERAL ENQUIRIES
LOCAL CALL RATE:
0845 258 5550**

**EMERGENCIES
OUT OF HOURS FREEPHONE:
0800 561 0010**

**FAX:
01636 655514**

**HAWTONVILLE OFFICE
77c Eton Avenue,
Newark on Trent, NG24 4JH
Tel: (01636) 655503
Fax: (01636) 655504**

**REPAIRS FREEPHONE:
0800 561 0010**

**MINICOM:
01636 655960**

**OLLERTON OFFICE
Sycamore Road,
Ollerton NG22 9PS
Tel: (01623) 860740
Fax: (01623) 860729**

www.nshomes.co.uk



Domestic Violence Summary

If you would like this document in another language or format, or if you require the services of an interpreter, please contact us.



Prosimy skontaktować się z nami, jeśli chciał(a)by Pan(i) uzyskać ten dokument w innym języku lub formacie albo też potrzebuje Pan(i) skorzystać z usług tłumacza ustnego.

(Polish)

本文件可以翻译为另一语文版本，或制作成另一格式，如有此需要，或需要传译员的协助，请与我们联系。

(Mandarin)

Se gostaria de ter este documento noutró idioma ou formato, ou se necessita de um intérprete, contacte-nos.

(Portuguese)



Signing

The Big Word
Translation Services

Audio Tape

"to deliver excellent Housing Services"

Domestic Violence Summary

Newark and Sherwood Homes aims to deliver the best possible service for tenants and leaseholders who are experiencing domestic violence. This leaflet explains what we can do to assist in situations where domestic violence is occurring.

What is domestic violence?

Newark and Sherwood Homes has adopted the following definition of domestic violence:

The Government defines domestic violence as "Any incident of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between adults who are or have been intimate partners or family members, regardless of gender or sexuality."

This includes issues of concern to black and minority ethnic (BME) communities such as so called 'honour based violence', female genital mutilation (FGM) and forced marriage.

www.crimereduction.homeoffice.gov.uk

Domestic violence occurs across society, regardless of age, gender, race, sexuality, wealth and geography and the abuse is mainly carried out by men on women. However Newark and Sherwood Homes recognises that domestic violence can be experienced by gay and less able bodied people. Children living in a home where domestic violence occurs are also affected, causing distress and other long-term trauma.

Domestic Violence can include:

- Physical attacks
- Verbal abuse
- Sexual abuse
- Emotional abuse
- Social isolation
- Financial control
- Physical and mental threats
- Harassment

Domestic violence is about control within a relationship, and is often a hidden form of abuse.

What Newark and Sherwood Homes can do:

In line with our Domestic Violence Policy (which can be accessed by contacting Newark and Sherwood Homes on 0845 258 5550 or online at www.nshomes.co.uk) we will:

- Assist tenants and leaseholders experiencing domestic violence or threatened with domestic violence to live in safety
- Ensure that tenants and leaseholders are given appropriate and accurate advice regarding their housing options, including any legal rights and responsibilities
- Work with partners to prevent homelessness where domestic violence is a factor
- Consider each case on an individual basis
- Ensure that access to services is available to all sections of the community regardless of age, gender, disability, race, religion or belief, or sexual orientation.
- Adopt a partnership approach to problem solving