

Beko fridge freezer fire alert

In July 2011, the London Fire Brigade (LFB) issued an urgent warning of a fire risk related to certain Beko fridge freezer models. The fridge freezers have been linked to [20 fires in the capital since 2008](#), which injured 15 people and killed one.

The fault may affect up to 500,000 Beko fridge freezers nationwide manufactured between 2000 and 2006.

A fault has been identified with the defrost timer, which can fail and overheat. The LFB says the problem happens when water gets into the timer switch, which can lead to an electrical malfunction - 'resulting in plastic components and other highly flammable insulation inside the appliance catching on fire'.

Which Beko fridge freezer models are affected?

The safety alert specifically concerns certain five to 11-year-old Beko fridge freezers, produced between January 2000 and October 2006. LFB is urging all Beko fridge freezer owners to see if their appliance is affected - the individual model numbers are listed below.

Standalone Beko fridges or freezers are not affected, and neither are newer fridge freezer models produced after 2006.



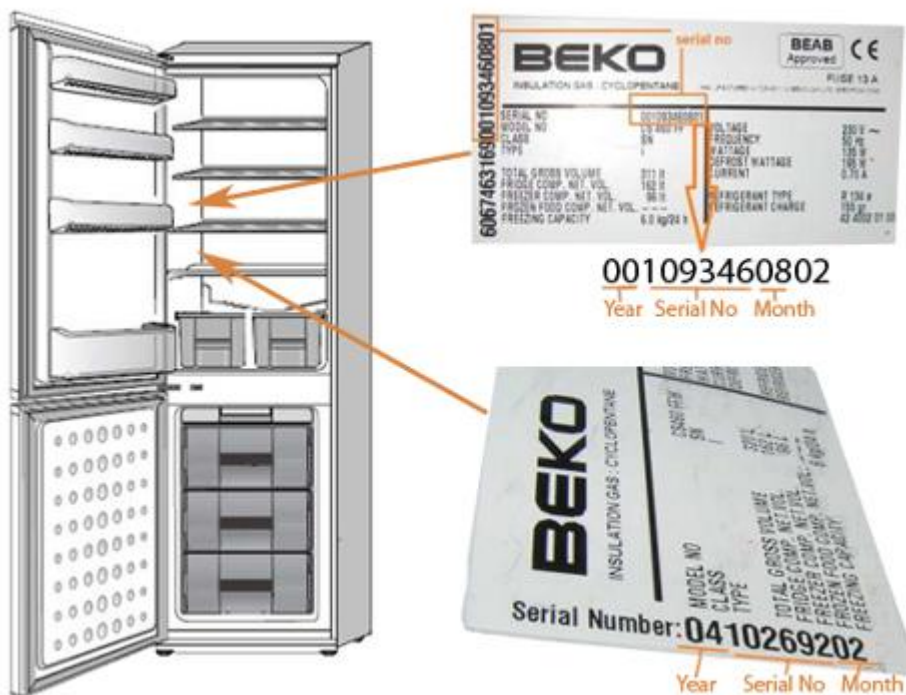
Beko fridge freezer owners are being urged to check their model numbers

- CA 5411 FFS (silver), CA 5411 FFW (white), CA 5411 FFX (stainless steel)
- CA 7014 FFX (stainless steel)
- CA 7015 FFW (white), CA 7015 FFS (silver), CA 7015 FFX (stainless steel)
- CDA 539 FS (silver), CDA 539 FW (white), CDA 539 FX (stainless steel)
- CDA 543 FS (silver), CDA 543 FW (white), CDA 543 FX (stainless steel)
- CDA 645 FW (white)
- CDA 647 FS (silver), CDA 647FW (white)
- CDA 648 FS (silver), CDA 648FW (white)
- CDA 653 FS (silver), CDA 653FW (white), CDA 653FX (stainless steel)
- CDA 659 FS (silver)
- CDA 751 FS (silver), CDA 751 FX (stainless steel)
- CDA 752 FS (silver), CDA 752 FW (white), CDA 752 FX (stainless steel)

- CS 460 FF (white), CS 460 FFS (silver), CS 460 FFSD (stainless steel)
- CS 461 FFW (white), CS 461 FFS (silver)
- CSA 4706 FFX (stainless steel)
- CSB 4606 FFSD, CSB 4606 FFS (silver), CSB 4606 FFW (white)

How do I know when my Beko fridge freezer was made?

You should look for your fridge freezer's serial number, found inside the fridge compartment, to see which year the appliance was manufactured. If your model's serial number begins with 00, 01, 02, 03, 04, 05 or 06 you should contact Beko. Here's where to look for it.



I have one of the affected Beko fridge freezers. What should I do now?

If you have one of the highlighted models, you need to contact Beko immediately to ask what steps need to be taken, and to arrange a date for a Beko repairer to make a free-of-charge modification to your appliance's defrost timer. Beko says the work will take around 30 minutes.

How do I contact Beko?

- You can call Beko's helpline on **0800 009 4837** between 7am and 11pm, Monday to Friday.
- Alternatively you can visit the [Beko website](#) and enter your model and serial number to check online whether your fridge freezer is affected.

Should I stop using my Beko fridge freezer?

The reported number of incidents involving Beko fridge freezers so far is very low compared with the number of at-risk fridge freezer models - so Beko has not recommended you stop using your fridge freezer.

If you have a fridge freezer model affected by the safety alert, you should contact the company to arrange for a Beko repairer to make a modification to the defrost timer.

Lec fridge freezers also affected

The discontinued white Lec TF2304W, manufactured between January 2004 and October 2006, features the same faulty defrost timer as the affected Beko models. Owners are being urged to contact Lec to arrange for a repairer to carry out a free modification. According to the company, this is the only Lec model affected.

You can call Lec's parent company GDHA on 0800 110 5728 (between 8am and 6pm, Monday to Friday).