

Newark and Sherwood Homes Leaseholders' Monitoring Group



'20 QUESTIONS' Leaseholder Survey - 2007



To help us provide you with the service you want and for us to understand the issues that are important to you, we, as your Monitoring Group, would be grateful if you would spend a few moments of your time to complete our survey.

Please send the completed form back to us marked for the attention of Leasehold and Right To Buy Officers at Newark and Sherwood Homes in the pre-paid envelope provided for receipt no later than 1st NOVEMBER 2007.

Thank you!

Ian Dunlop
Chairperson

Margaret Webb
Vice Chairperson

Name (optional *):

Address (optional *):

Contact Telephone Number (optional *):

* From time to time, the Group may wish to contact you in connection with the group and our activities. If you would prefer us not to contact you in this way please tick this box

Q1 - Have you heard of the Newark and Sherwood Homes Leaseholders' Monitoring Group?

Yes No

Q2 - Have you ever attended one of our meetings?

Yes No (please go to Q4)

Q3 - If you have attended our meeting/s, did you find them useful and informative?

Yes No *

* If not, please let us know why:

.....

Newark and Sherwood Homes Leaseholders' Monitoring Group

Q4 - Are you aware of what the Group has been established to do and how we may be able to help you as a leaseholder? Yes No

Q5 - Please let us know what is the most important to you (please circle 1 - 10 from the list below (10 = very important 0 = no importance):

- 1 2 3 4 5 6 7 8 9 10 - Service Charges
- 1 2 3 4 5 6 7 8 9 10 - Freehold Purchase/Collective Enfranchisement
- 1 2 3 4 5 6 7 8 9 10 - Social Events / Theme Nights
- 1 2 3 4 5 6 7 8 9 10 - Fund-Raising / Events
- 1 2 3 4 5 6 7 8 9 10 - Group Involvement / Development
- 1 2 3 4 5 6 7 8 9 10 - Building Maintenance and Repairs
- 1 2 3 4 5 6 7 8 9 10 - Resolution of Disputes
- 1 2 3 4 5 6 7 8 9 10 - Friendly / Helpful Staff
- 1 2 3 4 5 6 7 8 9 10 - Buildings Insurance
- 1 2 3 4 5 6 7 8 9 10 - Other (please state).....

Q6 - As a Group, we are presently looking at establishing a yearly plan to look at issues we aim to concentrate on. Is there anything you would like to see the Group work on? (eg. security, neighbour disputes, mediation etc.)

.....

Q7 - **Venues:** Where would you like to see our Group hold meetings?

.....

Q8 - At what times would you prefer the Group hold meetings?

Mornings Afternoons Evenings Other (please state):

Q9 - How frequently do you think should we meet (number of meetings per year)?

0 - 1 1 - 5 5 +

Q10 - What would encourage you to attend our meetings?

- Local / Convenient Venue
- Convenient Time/s
- Crèche / Child Care Facilities
- Provision of Transport
- Other (please state)

Newark and Sherwood Homes Leaseholders' Monitoring Group

- Q11 - Is there anything in particular that you would like to discuss at our meetings?
.....
.....
- Q12 - Do you think Leaseholder Surgeries would be a good idea?
Yes No
- Q13 - Would you use a Surgery where a Leasehold Monitoring Group Member would be in attendance?
Yes No
- Q14 - What type of problems do you think would benefit from a surgery?
.....
- Q15 - Do you feel it would be beneficial to have a closer involvement with the Tenant and Residents Associations?
Yes No
- Q16 - Would you be interested in helping our Group tackle local projects?
Yes No
- Q17 - What type of neighbourhood / projects do you think the Group could tackle?
.....
- Q18 - Do you think it would be beneficial merging the Leaseholders' Monitoring Group with the tenants Area and District panel meetings?
Yes No
- Q19 - Would you like to join the Committee on our Leaseholders' Monitoring Group? (If yes, please ensure you complete your contact details on page 1!)
Yes No
- Q20 - Please use the space below to tell us about anything else you think we can help you with:
.....
.....