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Vale View

"to deliver excellent Housing Services"

NEWARK AND SHERWOOD HOMES

Kelham Hall, Newark on Trent, Notts NG23 5QX
Email: housing@nshomes.co.uk

**GENERAL ENQUIRIES
LOCAL CALL RATE:
0845 258 5550**

**REPAIRS FREEPHONE:
0800 561 0010**

**EMERGENCIES
OUT OF HOURS FREEPHONE:
0800 561 0010**

**FAX:
01636 655514**

**MINICOM:
01636 655960**

HAWTONVILLE OFFICE
77c Eton Avenue,
Newark on Trent, NG24 4JH
Tel: (01636) 655503
Fax: (01636) 655504

OLLERTON OFFICE
Sycamore Road,
Ollerton NG22 9PS
Tel: (01623) 860740
Fax: (01623) 860729

Social Events

Vale View prides itself on its holistic approach to the wellbeing and happiness of its tenants. An active committee of residents and housing officers ensures a wide range of activities, with all suggestions from tenants and their families being welcome.

For further information or to make an appointment to visit please contact:

Scheme Manager
01636 605084

Supported Housing Manager
01623 860455

Newark and Sherwood Homes
Vale View
Grange Road
Newark on Trent
NG24 4PR

If you would like this document in another language or format, or if you require the services of an interpreter, please contact us.



Prosimy skontaktować się z nami, jeśli chciał(a)by Pan(i) uzyskać ten dokument w innym języku lub formacie albo też potrzebuje Pan(i) skorzystać z usług tłumacza ustnego.

(Polish)

本文件可以翻译为另一语文版本，或制作成另一格式，如有此需要，或需要传译员的协助，请与我们联系。

(Mandarin)

Se gostaria de ter este documento noutra idioma ou formato, ou se necessita de um intérprete, contacte-nos.

(Portuguese)



Signing

The Big Word Translation Services

Audio Tape

Vale View – Partnership in Practice

High Dependency Supported Housing

Vale View is a partnership supported housing scheme involving Newark and Sherwood Homes, Nottingham Community Housing Association, Newark and Sherwood District Council and Nottinghamshire Adult Health and Social Care.

The aims of the scheme are:

- To provide high quality safe and pleasant accommodation for older people and younger people with a physical disability.
- To enable residents to live in a home of their own with help available to meet their increasing needs for support and personal care, minimising the need to move into residential care.
- To provide a range of services including 24 hour officer support, a meal service 7 days a week and following an assessment, help with personal care.

Newark and Sherwood District Council

Provide 32 single occupancy self contained flats all with emergency alarm facilities.

Nottingham Community Housing Association

Provide 19 single occupancy self contained flats which are designed for wheelchair access and include a cooker and 4 two bedroom bungalows at the rear of the scheme. All have emergency alarm facilities.

Nottinghamshire Adult Health and Social Care

Can provide personal care, following assessment, to a level agreed with the resident and social worker and will create a care plan tailored to the needs of the resident.

Newark and Sherwood Homes

Provide all daily management and housing related support to the tenants of Vale View.

This includes:

A 24 hour presence every day of the year. There is daily contact with each tenant and emergency cover at night. It is through this daily contact that changing needs can be identified and your consultation help is found as necessary.

A home cooked low cost lunch is available 7 days a week for all tenants.

Communal rooms on the ground floor, including a laundry, dining rooms, lounge and kitchen.

There are lifts to all floors, a computer with internet access for tenant use, a post box and garden.

